

Penn
Libraries

IPLC Discovery Days 2022 Round Robin

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Discovery & Information Access (DIA) Strategic Team

- ▶ [Penn Libraries Strategic Plan 2020-2025](#)

- ▶ 11 Implementation teams

- ▶ DIA charge:

The focus of our work on discovery has centered on the library catalog and portions of the libraries' websites. It is time to broaden the scope of our approach to information access and user behavior around discovery, taking into consideration the needs of Penn's diverse communities and categories of users.

Share-VDE

- ▶ Share Virtual Discovery Environment
- ▶ Linked Data environment driven by library community
- ▶ Beta discovery environment <https://svde.org/>
- ▶ More info: <https://wiki.share-vde.org>
- ▶ Penn
 - ▶ Engaged since 2016 pilot
 - ▶ Use cases; Data model; UX/UI
 - ▶ User testing <https://works.bepress.com/jim-hahn/9/>

DEI & Discovery

- ▶ Statement of Harmful Language
- ▶ Subject Heading Review and Flips
- ▶ Developing a process for reporting
- ▶ <https://guides.library.upenn.edu/deidiscovery>

“Get It”

franklin.library.upenn.edu

- ▶ Blacklight library discovery system, bento search: Catalog + Databases (Alma), Summon Articles, Digital Repository (Colenda), Library website (including LibGuides)
- ▶ Developed during spring and summer 2021 by digital library development team, usability testing conducted by UX librarian over Zoom
- ▶ Fall 2021 launched a refresh to the interface to prioritize accessing materials.
- ▶ More prominence given to the online access links, availability statuses, and the request buttons
- ▶ Allow users to request items without having to leave search results page
- ▶ Less of an emphasis on jargony resource sharing service names

“Get It”

4. Give and take : a revolutionary approach to success

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New York, N.Y. : Viking, [2013] , ©2013
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5. Give and take : a revolutionary approach to success

Grant, Adam, 1981-
New York : Viking, 2013.
BOOK

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Philadelphia Area Archives

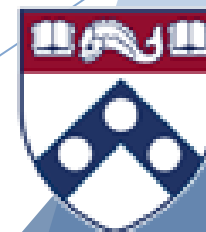
findingaids.library.upenn.edu

- ▶ Replaces two applications built on aging hardware and software with a Blacklight application
- ▶ Searches across Penn's archive collection metadata (EADs) as well as dozens of other institutions in the Philadelphia Area
- ▶ Goal to present a simple, functional interface with sustainable customizations
- ▶ Integrates with ArchivesSpace and publicly accessible harvesting endpoints
- ▶ Admin dashboard functionality allows to review the status of harvesting process and to check for any indexing errors

Authentication and Authorization

- ▶ Subteam of the Discovery & Information Access strategic team
- ▶ Goal to balance ease of access for electronic access for the university community while protecting user privacy
- ▶ Collaborative process with publishers and the university's central IT web login team to ensure we don't overshare user data when users log in via single sign on (e.g. through SAML/Shibboleth)
- ▶ Some publishers handle authentication via the InCommon Federation which by default sends over the names and emails of users.
- ▶ Make exceptions to only send Penn affiliate status and pseudonymous identifiers that minimize the chance that users can be identified across multiple sessions
- ▶ More information in panel presentation at the DLF Forum this past fall: <https://www.youtube.com/watch?v=aSFUDtV1MR4>

Questions?



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